

DGL (Aust) Pty Ltd

National Newsletter

29th March, 2010

A message from the Managing Director

Easter is upon us already and it is the time of the year we all ask and pray that we all stay safe over this period of what is normally a very tough time on our roads

Our safety performance is still well short of where it needs to be in the area of personal injury (**we want ZERO**). We continue to focus on this area and ask all of you to ensure you do not take any risks that will place you or others at risk and if you feel you have identified a potential risk please raise it with your supervisor/manager. I ask you all to take that little bit more care and give the other road users plenty of room to undertake their holiday break while we try and complete our task each day without incident. This year has not been a good year on the roads for DGL, we have had far too many minor incidents involving other cars or property which have been, in a lot of cases, our fault.

Our business is going steady nationally with some small signs of improvement in certain areas and in particular Victoria. The warehouse operations at Laverton have improved significantly in the service to our customers. Well done to all involved. The fleet operations delivering the Stramit products have shown signs of improvement with volumes up in certain areas. We have delivered into this operation some new trucks and trailers to help with this task.

We are underway with our equipment refurbishment and replacement program for this year with many new trucks and forklifts being delivered around the country. This will continue throughout the year and by years end we will see all of the older equipment removed from the operations.

It was sad day for DGL a few weeks ago when our very first DGL employee (Sylvia Seidl) had to retire from work due to personal reasons. Sylvia has been a part of the growth of DGL and was instrumental in providing the customers who utilise the Wetherill park warehouse operations the service she was well known for. We wish her good health and happiness and look forward to seeing her from time to time on the site

We continue to be challenged by tough market conditions and ever increasing cost increases in the fields we operate. We at DGL are very fortunate to have a client base that continues to support us as we do them. We are always looking at ways to improve our service and reduce our cost which we are able then to pass onto our client or keep any increases to a minimum. The service that you deliver to them is paramount to our clients success and overall this is being provided at a very high standard in most operations. There is always room for improvement and that is something we must all strive for. We have a few of our operations now delivering 100% each month which is a credit to the staff that work in those operations.

Have a safe Easter and I look forward to catching up with some of you on my travels.

Special mention from the MD!

Recently, two NSW employees received a \$ 50.00 gift voucher for the high standard set in the presentation of their vehicles. Further, both drivers were dressed in full DGL uniform.

Anthony Buttigieg from Wetherill Park warehouse was given the first voucher. Anthony has been with DGL just over 2 years. His vehicle is R441 and he delivers to customers around Sydney. The second voucher was given to Peter Thomas (pictured) from Stramit Erskine Park and Peter has been with DGL for 7 years. His vehicle is R426 and he delivers to customers in the far south coast of NSW.

Congratulations and well done Anthony & Peter!!!



Regards, John West

DGL WEEKEND WORKSHOP

THE LINE IN THE SAND.....update!

Customer Service Phone Hookup

Renae Miller and Muriel Pronk are currently working on the format of phone hookups with the Admin/ Office Managers of all sites around the country – this includes of course Customer Service.

The objective is to offer a platform where any internal issues/opportunities can be discussed and shared and also define any areas where we can offer more value to our customers. These meetings will be held monthly and the outcomes will be minuted and shared both internally within DGL as to our customers. Action steps/ mini projects deriving from the meetings will be actioned, followed up and followed through – again with internal and external updates. We also envisage to assign a specific topic/ area each month - i.e. Basic Customer Service Guidelines - and brainstorm on this topic. For example agreeing on what the top 5 basic customer service principles are and then sharing that throughout the organization with ALL employees by sending out laminated full colour copies to be placed around the offices and warehouses.

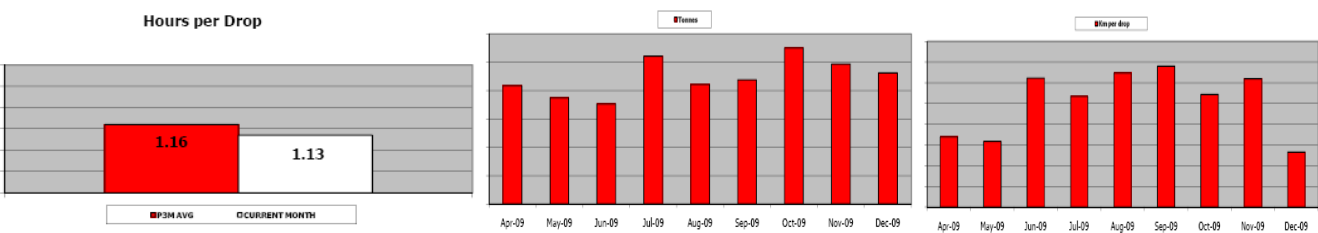
The first one is planned to be held In April.



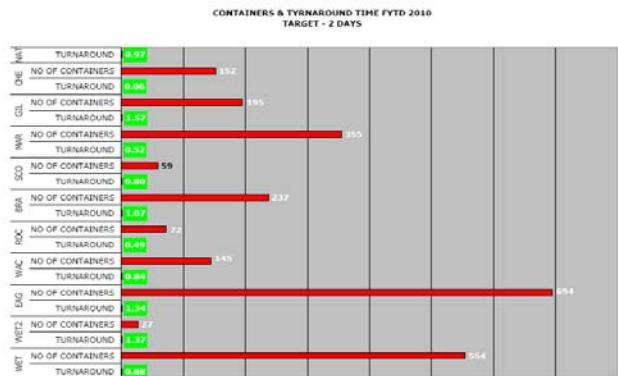
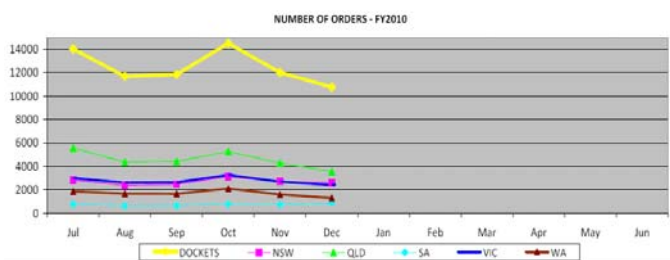
KPI's

With some 'small' IT changes still to be made to enable the extraction of relevant data, individual sites and divisions will soon be provided with Key Performance Indicators and trends related solely to their department. This will enable them to compare their operational performance next to their financial performance i.e. poor financial performance might coincide with poor stock accuracy in a specific state or improved DIFOT might correlate to improved financial performance – less re-deliveries and/ or claims - in another state. The overview will also encompass national internal and industry benchmarks/ targets so we may compare ourselves to other companies in the industry as well as compare our sites internally. The Fleet Division of the DGL business will receive KPI's such as tonnes per drop and number of drops completed per hour and kilometers per drop. The Warehouse Division will receive KPI's such as DIFOT (Delivery Performance), Number of Orders, Stock Accuracy and Container Turnaround Times. Again the different divisions will be set targets and they will be able to compare their performance against other sites. Expect some healthy internal competition to drive the KPI's up even further!

Fleet Examples (hours per drop, tonnes per drop, kilometres per drop)



Warehouse Examples (number of orders, container turnaround, DIFOT)



NSW Warehouse

NSW Trainee Nicole turns 21!

Nicole Backhouse celebrated her 21st birthday on the 17th March. Nicole has worked for DGL NSW for over 2 years and has been trained in all aspects of the Customer Service role in warehousing. Nicole has developed into a very competent and dedicated employee.

Apart from getting her banana cake the TEAM chipped in and got her some earrings. Happy 21st again Nicole from the TEAM at DGL NSW!!!!



Submitted by Melvin Nand, NSW Warehouse & Distribution Manager

NSW Fleet

Welcome Back to DGL!

I would like to welcome back Mick Andrew to DGL after having been away from the company for a few years. Mick has years of Transport Management experience and will improve our current safety and service levels in the Stramit Newcastle Operation.

In the photo to the left, Mick is standing alongside a refurbished Chook Trailer – welcome back Mick!



A Good Deed!

I would like to mention a good deed performed by DGL driver Hayssam Abdelkafi (Sam). I received a phone call from a lady who wanted to report that one of my vehicles, (R402) did an “heroic deed” yesterday morning. By heroic deed, she explained that Sam had stopped and assisted a family of **DUCKS** cross old Windsor Road (Sydney West) by stopping other vehicles and guiding the ducks across the road. Well done Sam!! Sam’s good deed earned him a \$ 50 voucher from John West.



Submitted by Ron Wolfenden, NSW General Manager Fleet

VICTORIA WAREHOUSE

What's the latest?

Erin Parker has joined the team at Maria St as Administration Supervisor. Erin has been with DGL in Perth for the last 2 years. In this photo we see Erin with Genevieve Evasco who is part of our customer service team.

These 2 employees have helped Maria St. to keep moving forward. We have received great feedback from our customers in the time Erin has been here.

In the last newsletter Darren Beckhurst was a new addition to Maria St. Darren has now transferred to our Gilbertson Rd depot. We wish Darren well in his new role.



With Darren Beckhurst leaving us the position of Warehouse Leading Hand became vacant. It is with great pleasure I announce we have promoted Ephraim Potae to Warehouse Leading Hand. I would like to congratulate Ephraim and wish him well. It is through hard work that Ephraim has received this promotion. I'm sure Ephraim will be very successful in his new role.

Submitted by Stephen Watts, Site Supervisor Maria St

VICTORIA FLEET

Melbourne's Wild Weather

On Saturday 6th March Melbourne Stramit experienced some rather wild weather. Hails stones the size of tennis balls fell from the sky causing a significant amount of damage to house roofs, vehicles and other property. Rainfall was incredible flooding streets and bringing areas to a standstill.

Local car yards had entire lots damaged, a nightmare for insurance companies. Our trucks had some damage ranging from dents in roofs and on side doors to broken indicator lenses and a total of 8 broken windscreens.



People could be seen ducking and diving for cover all over.

Extendable Drop Decks



In other news, Melbourne Stramit has received a new extendable drop deck trailer making for more efficient delivery processes especially in country areas.

The trailer is simple to open and close and its operators have commended it.

It comes with load rated headboards to meet the load restraint guidelines and is an impressive looking unit.

Submitted by Travis Cartwright, Contract Manager Stramit VIC

SOUTH AUSTRALIA WAREHOUSE

Gillman sees another growth spurt!

DGL Gillman has seen another growth spurt over the summer period.

We have seen some staff come and go as we try and develop a new team to cope with the heavier schedule.

During this period I would like to extend my sincere thanks to Rick Jeffery, Adele Parker and Ian Ramsay (DGL stalwarts) who have gone above and beyond what is expected to keep the business moving forward.

I would also like to take the opportunity to welcome William Hoffmann and Karen Johnson to the warehousing team, who have already shown a fantastic willingness to get the job done.

Submitted by Steve Dixey, Site Supervisor Gillman



SOUTH AUSTRALIA FLEET

Is no news is good news?

The Stramit Adelaide Team have no news to report. There were:-

- No births, deaths or marriages
- No new or changes in equipment
- No big events
- All going well.....

Submitted by Mike King, Stramit Adelaide Site Supervisor



WESTERN AUSTRALIA WAREHOUSE

DGL WA has some new faces!

DGL WA has gone through some staff changes in the last couple of months with some new fresh faces taking the front seat.

The warehouse supervisor position that had been performed by Chris for the last 2 years has recently been vacated and neatly filled by Steven Sillars. Steven is a NSW gent that has moved here with his partner and 2 kids. He has clearly made an excellent decision in moving to God's country and after only just over a week on the job, is picking up the procedures and fitting into the team well.

Our wonderful and sorely missed Erin has packed up and moved back east (not so clever) and into the Maria Street Site. After a delicious farewell cheesecake and substantial tears goodbye we are proud that she is over there helping to make a difference and fill a spot on the VIC team. We have replaced Erin with the lovely Kelly that has come to us from Stramit Maddington. She has taken over the customer service care of Rural Co and is happy to sink her teeth into a project and role of her own.



Submitted by Renae Miller, Site Supervisor Welshpool

WESTERN AUSTRALIA FLEET

All the info about Stramit Perth!

Hello from WA! I thought it about time we told you all about our fleet operation here in the west.

If you don't know, we have been running with the new contract since June last year. We (Stramit Transport) were all a little apprehensive when we heard DGL were taking over the transport contract. We didn't know what to expect and had all become stuck in our ways a little I guess, but as it turns out the change is just what we needed – nothing like a little shake up every now and then to keep you on your toes!

Back when Stramit were running their own fleet we had 13 trucks and a ute covering metro deliveries, 2 runs north to Geraldton and 2 runs south to Albany supported by the despatch manager, 2 fleet controllers and a receptionist, this was swiftly reduced to 9 trucks and 3 support crew. Cries of "they'll never do it" and "we're doomed" could be heard from the cheap seats as apprehension grew within the ranks. But theirs (and my) fears were soon put to rest when we got used to and then understood the new way we were doing things. We now cover what we used to and more! Happy days! Thrown into the mix was 5 runs to Bunbury! That's right more for less... outstanding! In your face neigh sayers!

That's all well and good, but as you all know no time to rest on your laurels and don't dare relax – there's always more that can be done. Scott Brewer is a deft touch with a whip (and you can take that anyway you like!! Ha!!) and drives us further into uncharted territory—ummm thanks Scott??

So what's on the horizon? Well we are now looking at expanding our service offer by increasing the frequency of both the Geraldton and Albany runs from 2 each to 3 each as well as introducing a run to Kalgoorlie covering Northam and Merredin on the way. Don't ask me how just yet because I haven't the foggiest idea. But we will.

Lastly and most importantly I'd like to take this opportunity to thank Renae Miller and Scott Brewer for their continued support since the inception and all my drivers and support crew for sticking with it, weathering the change without faltering. Our morale is high and there's a definite team mentality between us, all which for me is a godsend, thank you all!

Submitted by Shawn Oates, Stramit Perth Contract Supervisor

QUEENSLAND WAREHOUSE

DUX relocates!

At the end of January the Brisbane base for the Dux contract was relocated from our Eagle Farm facility to Wacol.

The transfer of the stock was completed over a period of 2 days with no negative impact to the service to our client nor our day to day operation. This was thanks to the preparation, hard work and professionalism of all those involved who contributed to this seamless transition. I would also like to welcome Michael Gray (Storeman) to the DGL family at Wacol.

Once completed, the move has proved to be beneficial in many ways, including the storage capacity at the Wacol site now being raised significantly, closer proximity to the majority of a wide foot print of delivery destinations covered on a daily basis for this contract and exposure of some existing experienced staff to some fresh ideas .

We now look forward to working closely together with the Brisbane based team from Dux relocating from their Bowen Hills office to our Wacol facility, the move which should be completed by the end of April.

I would like to welcome to DGL 2 new employees in regional Qld - Shane Bahr in Mackay and Ken Gladman in Rocky. Both have their settled into their roles comfortably and have lifted the standard of their respective operations significantly.

Submitted by Matt McKenzie, Dux Contract Manager

DGL fixes collapsing pallets for O-I!

In years gone by DGL has had to deal with the occasional collapsing pallets in transit due to many contributing factors. Over the past 7 to 8 months a concept trailer with internal air assisted walls has been under development.

This new innovative idea to safely transport glass bottles from manufacturer to customers should eliminate this problem once and for all. One of our trailers has been completely refurbished using this new concept and we have also branded this trailer with our customers images. Now the testing process is complete we have started operating this trailer within the operation with complete success so far. In the coming months DGL will be upgrading this fleet using the same concept to ensure the safe transportation of our customers product. We can soon look forward to the occasional collapsing pallet as a thing of the past.



Submitted by Gavin Simonds, Transport Supervisor O-I

QUEENSLAND FLEET

Cyclone Ului!

The weather took a turn for the worst on the weekend of the 20th March due to Cyclone Ului. Stramit Rockhampton was unaffected, however the Stramit Branch in Mackay was not so lucky. They have been without power since the storm but did not suffer any structural damage, unlike many properties further towards the coast. It was a nervous wait for us on Friday and Saturday as the weather bureau were tracking the category 4, severe tropical Cyclone to the south west and it looked like we were going to see the storm make land fall on the coast near Yeppoon (NE Rocky).

The cyclone eventually crossed the coast at 1.30 am on Sunday morning and caused major damage in Airlie beach and surrounding areas. Gale force winds and rain pounded the coast down to Yeppoon. Thankfully there were no reports of injuries in the region. Our northern line haul trucks managed to get through without problems and the northern regional branches except Mackay were trading as normal. The clean up and repairs were soon underway which means the DGL/ Northern line haul fleet will be busy moving much needed Stramit steel building products to the storm affected areas.

Submitted by Jim McKay, Stramit Contract Manager Nth Qld

NEW ZEALAND

KIA ORA!

The team set up in New Zealand is now at full strength on the Dimond contract. The new additions to our staff are:-

Conan Wi – Fleet Controller Hamilton. Conan has transferred over from Dimond and has an extensive in-house knowledge of the Dimond manufacturing and operating system.

Caleb Graham – Fleet Controller Palmerston North. Caleb has grabbed the opportunity to move from his position of driver for DGL to this new position. He has a wealth of experience from the freight industry and is in an ideal position to guide and instruct our drivers as well as carry out the occasional delivery.

Jono McFadyen – Fleet Controller Christchurch. Jono has joined us straight from the NZ Army where he was in the Logistics and Supply battalion. He had a couple of tours to the Middle East and is quite pleased to be in the more sedate South Island managing deliveries of roofs not weapons!

Brendan Buck has taken on a new role as Contract Manager Dimond. He has been taking over more of the day to day operational responsibilities from me and is the go to person now for all Dimond service issues and initiatives. He will remain based in Christchurch

Our experience over the past year with the new extendable trailers has shown them to be 100% suitable for the market we operate in. Their versatility in carrying combination loads coupled with great manoeuvrability has made them a hit with our drivers and the sub contractors.

The cassette system has been a bit of a disappointment for us. Unfortunately the Dimond branches we operate out of are at capacity in terms of machines and space. This has not allowed us to deploy a twin cassette operation so we are unable to preload one whilst the other is out for delivery. That aside the actual system has worked as well as the trailers and the rigid trucks operate in tandem, carrying out the smaller deliveries and to the sites with tight access.

In the Auckland market we are having to carry out an increasing number of deliveries to second story or having to call in specialist truck mounted cranes for extra reach. The market trend has seen a growth in infill housing resulting in residential properties being two storied.

Now the fleet is operating nationwide the team have been focussing on cost awareness/ control and improving the current level of service to Dimond. In particular we are managing the hours billed by the dedicated subbies and keeping a keen eye on servicing and tyres. From a service perspective we are currently reviewing the past 9 months of operation and working through network enhancements to fine tune the service schedule.

Safety Initiatives – We are currently developing a Fall Arrest System in tandem with Dimond. This system is designed to stop a person from falling off the deck of the truck and hitting the ground. The first trial has been completed and we have some minor modifications to undertake as a result of driver feedback.



NATIONAL HSEQ

Heart and Blood Vessel Disease

What is heart disease and blood vessel disease?

Heart and blood vessel disease (also known as cardiovascular disease) kills over 50,000 Australians each year – mainly through heart attacks and strokes.

To understand what happens with heart and blood vessel disease, it can be helpful to think of it as a blocked or broken fuel line in your vehicle. It stops the vital fuel (blood) reaching your heart, brain or other organs – pretty serious stuff.

Whilst heart attacks and strokes can happen suddenly without warning, they are the result of many years of disease in which the arteries become gradually "hardened", "narrowed" or "weakened". You may not actually have any symptoms of the disease leading up to the heart attack or stroke.

How does having heart disease affect your ability to drive safely?

Heart and blood vessel disease can impair your driving ability and can lead to sudden loss of consciousness at the wheel. The impact on your driving and your licence will depend on the type of disease and the severity, so it is best to check with your doctor. It may be that you have to see your doctor more often to check that your condition is well managed and it might mean that there are some restrictions placed on your driving (i.e. a **conditional licence**).

What causes heart and blood vessel disease and are you at risk?

Just how our blood vessels become hardened and narrowed is still not completely clear, but we do know that certain things called **risk factors** make a person more prone to the disease and therefore more likely to have a heart attack or stroke. These risk factors include:

- **raised blood cholesterol levels** (fat in the blood);
- **having high blood pressure** (pressure of the blood in your blood vessels);
- **smoking**;
- **having diabetes**;
- **being overweight or obese**;
- **being physically inactive**;
- **having a family history of heart disease or stroke**; and
- **being male**.

Other factors such as **stress** also contribute to heart and blood vessel disease.

Commercial vehicle drivers are at a greater risk of developing heart disease compared to the rest of the population because of their increased tendency to be overweight and to smoke more, as well as their inactive lifestyles and poor eating habits.

How can heart and blood vessel disease be prevented?

Since we know about many of the **risk factors**, there is a lot we can do to help prevent the disease. In fact, there is now good evidence that even **if you have the disease, you can prevent it from developing further and even start to reverse it by doing something about your risk factors**. So:

- Be a non-smoker.** There is no safe level of smoking. It doubles your risk of heart attack. For assistance call the QUIT line 13 15 48.
- Eat a low-fat diet and watch your cholesterol level.** High cholesterol can be managed and prevented by reducing the fat in your diet. Some people may also need medication to help control their cholesterol. Ask your doctor about a cholesterol test.
- Be active every day.** People who are NOT physically active are almost TWICE as likely to die from heart disease compared to those who are active. So aim to be active for at least 30 minutes on most days.
- Keep a check on your blood pressure.** High blood pressure puts a strain on the blood vessels and the heart. Ask your doctor to check your blood pressure regularly. Eating well and exercising regularly helps to control blood pressure. Sometimes medication is necessary.
- Manage stress.** Learning strategies to cope with everyday stress is important for reducing your risk of heart and blood vessel disease.

How do you know if you have heart and blood vessel disease?

Often people with heart disease don't have any symptoms until the damage to the blood vessels is quite severe. Symptoms are more likely when the person exerts themselves as the heart has to work harder. Your doctor can conduct tests that will help to determine the level of blockage in your blood vessels and any effects on your heart.

Warning symptoms of advanced heart disease may include pains in the chest or breathlessness, nausea and vomiting, sweating, faintness or weakness.

Warning symptoms of a stroke may be: weakness or numbness involving one side of the body, such as in the face, arm or leg; slurred speech, or troubled talking, or trouble understanding what somebody is telling you; double vision or going blind in one eye; severe dizziness, and in some cases, a very severe headache and a stiff neck.

For more information
Contact:

- Your local doctor.
- Heart Foundation – Heartline: 1300 36 27 87
www.heartfoundation.com.au
- QUIT - 13 15 48 www.quit.org.au for help to quit smoking.

NATIONAL HSEQ

Report your near misses!

Throughout the history of the transport industry, many have accepted that injuries to operators are an expected outcome of jobs.

In recent years, this acceptance of the eventuality of injuries has been challenged. The “culture” of the transport industry is changing to create an environment where safer operations are now expected.

These changes are driven by the directions of regulatory agencies as well as the transport companies themselves. Increased training and better equipment also play a role to ensure the operators do not sustain needless injuries in the performance of duties.

Near Miss reporting needs to be the “culture” of any transport company. It is based on the concept that a near miss experienced by one operator shared with all operators can improve the knowledge, skill and abilities of everyone who utilizes the reports.

As with any accident analysis program, the key to success involves accurate, timely reporting; thorough analysis; trend identification and effective communication of issues that can improve a sites safety culture

With the number of operators at DGL and the number of injuries that occur each year, the number of near miss reports should be much greater. Every operator should utilize the reporting system so that each division can communicate “key” issues that affect our safety.

Communication and personnel involvement are the key elements for success of any reporting program

Look after your back!

This fragile set of bones must last us a lifetime!

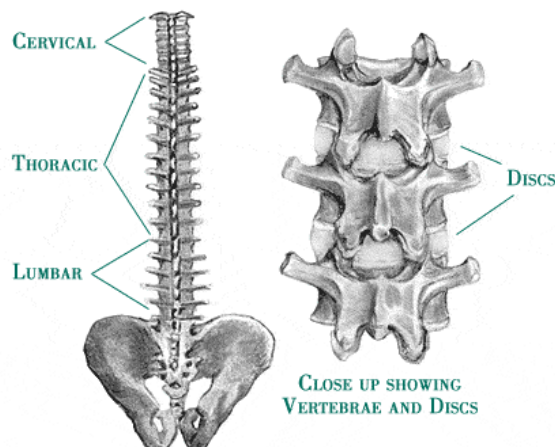
Think about the task before engaging in lifting, pulling, pushing to ensure you to not put yourself into an awkward position.

Injuries to the back if not properly treated can create problems that last a lifetime.

Careers can be shortened due to back injuries.

Ergonomics, fitness and daily warm up activity must .

Become part of regular routines to ensure a long, pain free career and quality of life.



NATIONAL ADMINISTRATION

Some interesting facts!

Were you aware of the volume of transactions that National Administration process in order to produce the monthly accounts for the business? The following is a snapshot of the number of transactions processed from January 2010 to today:

| | Sales | Purchases |
|-------------------|-------|-----------|
| Invoices | 2477 | 3791 |
| Credits | 126 | 194 |
| Receipts/Payments | 846 | 1296 |

The above transactions are processed by 2 employees in National Administration being Lisa (Sales) and Skye (Purchases).

From these transactions we generate the 62 individual site profit & loss reports that currently make up DGL (excluding DGL NZ). Each of these profit & loss statements require reviewing at month end to ensure all of the revenue and expenditure is captured in the correct period.

NATIONAL EQUIPMENT

Maintaining and respecting our equipment!

In keeping with the recent reviews that we have been doing on the condition of our fleet of vehicles, I'd like to remind you all of some important points that we need to pay particular attention to.



It's important that we keep the insides of our vehicles as clean and tidy as the outside. That means cab interiors should be kept clean and free of any loose articles which look untidy and have the potential to cause damage or injury whilst on the move. It's also important that our vehicles are washed at least once every two weeks. Remember we are a professional company with an image to uphold, and it's important that our customers see that we take pride in the appearance of our equipment. If you incur any stone chips while on the road, or notice a chip in your windscreen, its important that you report these immediately so that they can be arranged to be repaired. Its costs far less to repair a chip in the windscreen than replacing the whole piece of glass.

By now you should have all been given a tyre depth gauge which is to be used in your daily vehicle checks to assess if any tyres are approaching replacement. If you haven't already received a depth gauge, please see your manager who will be able to supply you with one. Please remember to fill in your NHVAS booklet in your truck, this is important because it ensures that you are covered in the event of any faults. Most importantly, ensure that the information you provide in the NHVAS booklet is accurate as this will ensure that all the jobs are completed to be signed off by your service provider.

I will soon be doing an inspection around the country on all vehicles, to ensure that all our vehicles are being kept in good working order. As you know , we have been focussing on appearance and equipment maintenance lately, so I will be looking forward to seeing that everything is being maintained and cared for as it should be.

Please don't hesitate to contact me directly in regards to any issues regarding maintenance or our equipment. I will be happy to assist.

Submitted by Glen Black, National Equipment Manager

The Ruff Questions



Staff Member: Shawn Oates
Position: Contract Manager
Site: Stramit Perth

Who you would LIKE to spend time on a deserted island with and why?
 Leeanne Johnson

Who would you NOT like to spend time on a deserted island with and why?
 Scott Brewer

Favourite movie of all time?
 One Perfect Day—Human Traffic—Go!

If you could be a celebrity who would it be and why?
 Armin Van Buuren – Worlds No.1 trance DJ

What is your work background?
 Longbay Gaol H Block

Where do you see yourself in ten years?
 Still on the island.....looking for Leeanne!

What do you do in your spare time?
 Time? What spare time????

Most challenging thing about your job?
 Laughing at Scott Brewers' UNFUNNY jokes

If you could be a superhero, who would you be and why?
 Superman, because he wears his undies on the outside!!!

Shawn has been with DGL since the take over of the Stramit Perth Fleet in June last year.

Shaun has worked in a number of roles with different companies such as Chep, Stramit, Foodlink and Stegbar.

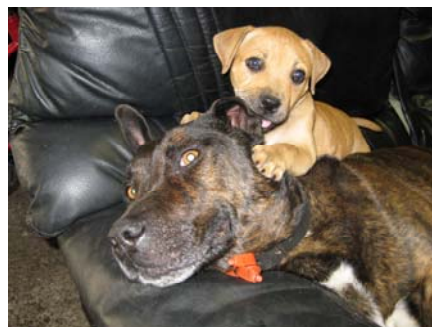
Staff Pets

Hello to everyone in the DGL family! My name is Richard Holl and I am the Fleet Supervisor for ARC Newcastle.

I am a dog lover and thought some of you might be interested in meeting my dogs. I have 3 lovely natured dogs. One is a 14 year old American Staffordshire Terrier, named Buddy. Next comes Honey, my 2 year old Staffordshire Bull Terrier and last but not least comes Jojo, Honey's daughter who is 5 months old.

Staffy's are the most loyal and loving dogs, any owner will tell you that. They are amazingly intuitive, and respond to your mood in an amazing fashion. I only have to look at Honey and she knows what I'm feeling. Their goal in life is to please their master. They are also very protective, and will defend their master with a tenacity rarely seen in other breeds. Yet I have 3 children and all 3 of the dogs are so gentle and playful with my kids its uncanny.

I would urge anyone considering getting a puppy to consider making a "Staffy" part of the family, If you are looking for a loving and constant canine companion, Staffy is your guy.



Submitted by Richard Holl, ARC Newcastle Fleet Supervisor